IN-PERSON OFFICE HOURS

We will be offering in-person office hours on a rotating schedule in Thompson Library 304. By attending, you will have access to the eLearning Support Team. We support Canvas, Carmen, CarmenConnect, CarmenWiki, Mediasite, Research in View, Top Hat and U.OSU.

These sessions are designed for you to BYOD (Bring Your Own Device) for hands-on work. If you do not have a portable device, a laptop can be provided. The office hours time period has a hard end after 2 hours, so please make sure to give yourself enough time for your questions to be fully investigated and answered.

Join us at any in Thompson Library 304 on any of the following days:

* Monday, August 1 from 2 to 4 p.m.
* Tuesday, August 9 from 2 to 4 p.m.
* Wednesday, August 17 from 10 a.m. to noon
* Friday, August 26 from 10 a.m. to noon
* Monday, August 29 from 10 a.m. to noon

# THINGS TO DO BEFORE ATTENDING A SESSION:

* Make sure your device successfully connects to OSU Wireless.
* Be prepared. In other words, if you have a question about Carmen, make sure you have a Carmen shell to work with. If you have a question about CarmenConnect, verify that you have permission to create CarmenConnect meeting rooms beforehand.
* Come with specific questions / ideas to discuss with eLearning Support

If you are unable to make any of these sessions, please take a look at our Virtual Office Hours offered through CarmenConnect.

Questions about eLearning Support Office Hours? Contact Us at [carmen@osu.edu](mailto:carmen@osu.edu).